

Orlando City Council – CFX and GOAA Updates  
Council Chambers, City Hall  
400 South Orange Avenue  
January 23, 2017

**In attendance:**

Mayor Buddy Dyer  
Commissioner Jim Gray, District 1  
\*Commissioner Tony Ortiz, District 2 –Arrived at 10:08 a.m.  
Commissioner Robert F. Stuart, District 3  
Commissioner Patty Sheehan, District 4  
Commissioner Regina I. Hill, District 5  
\*Commissioner Samuel B. Ings, District 6 – Arrived at 10:06 a.m., Left at 10:14 a.m.  
Chief Assistant City Attorney Kyle Shephard  
Interim City Clerk Amy T. Iennaco  
Records Specialist Erin O'Donnell  
Officer Raul Zayas, Sergeant at Arms  
Officer Kevlon Kirkpatrick, Sergeant at Arms

Mayor Buddy Dyer called the meeting to order at 10:06 a.m. and announced the topic of the workshop as an update to the activities of the Central Florida Express Authority (CFX) and the Greater Orlando Aviation Authority (GOAA). Both agencies provided a PowerPoint presentation to accompany the updates, a copy of which has been filed as supplemental papers to the meeting.

**Central Florida Express Authority (CFX)**

Mayor Dyer first called on Laura Kelley, Executive Director of Central Florida Expressway Authority to provide an update on CFX. She introduced Michelle Maikisch, Chief of Staff and thanked her for all her help and support.

Ms. Kelley reminded the Council on the makeup of the agency including CFX's coverage area, mission and vision for Central Florida. She presented an overview of the 2040 Master Plan noting that the 5 Year Work Plan for 2017-2021 included the following areas of focus: Wekiva Parkway, SR 408/I-4 Ultimate Interchange, SR 528 Innovation Way Interchange, and Osceola County Project Studies. She further explained that CFX recently adopted Osceola's Master Plan and the recommendations of the East Central Florida Corridor Task Force. Ms. Kelley continued and addressed the efforts to keeping CFX a customer driven agency by highlighting the benefits of E-Pass and Reload Lanes. Ms. Kelley highlighted a major success of the agency which is the *Wrong Way Driving Pilot Program*. This program has saved lives and has paved a way to expand the program with other Central Florida agencies and engineers.

\*Commissioner Samuel Ings exited the meeting.

Mayor Dyer added that when the Central Florida Regional Authority was created, it expanded the scope of the entity allowing CFX to delve into multimodal options. Some of the current

efforts of the Governing Board for CFX are to learn how to work with these new opportunities and focus future efforts. He also commented that segments of the 417 and the Beachline change into Florida Turnpike jurisdiction resulting from disagreements over ownership. Discussions have ensued on having the CFX purchase the portions from the Turnpike so it could be one continuously owned and operated highway.

Commissioner Stuart asked for Ms. Kelley to explain the details of the *Wrong Way Driving Pilot Program*. Ms. Kelley responded in kind and added that a year of research prior to the implementation allowed CFX to determine the locations and times where this program would benefit the most. The next version of this program is to expand ways to further alert impaired drivers and stop the vehicles. Ms. Kelley further added details to his inquiry on how the mechanics of the equipment work.

### **Greater Orlando Aviation Authority (GOAA)**

Mayor Dyer then called on Frank Kruppenbacher, Chair of the Greater Orlando Aviation Authority (GOAA) to give his update to Council. Mr. Kruppenbacher thanked the Mayor, Council, and the Orlando Police Department on GOAA's wonderful relationship with the airport and for the support. Mr. Kruppenbacher then introduced Phil Brown who presented to the Council.

Mr. Brown thanked Ms. Carolyn Fennell, Senior Director of Community Affairs and Public Relations, who helped put the presentation together. He began by explaining "The Orlando Experience" brand and how it ties together with GOAA's \$31 billion economic impact. As the 4<sup>th</sup> largest airport in the United States, they carry about 42 million passengers as verified by the latest figures. The 81 U.S. destinations attract major businesses to the area; specifically attracting the location of the KPMG training facility in Orlando. With its 53 international destinations, OIA attracts a large base of customers as was evident with the addition of Dubai to its destinations list. The passenger traffic update showed an average 86% load factor with new carriers and service being added. Based on this data, GOAA anticipates surpassing 43 million passengers mid-year which will be a signal to keep an eye on expansion and development. Its budget of \$554 million-none of which is funded with tax dollars- is comprised of about 30% generated from airlines and the rest from passenger activity such as rental cars, concessions, and ground transportation. GOAA has an aggressive federal capital improvement program where it focuses on maintaining great ratings to fund new improvements. Mr. Brown addressed the efforts made to upgrade passenger experience such as upgrading OIA's mobile app, vending stations in its cell phone lots, kiosks and ambassadors for international customers, entertainment to ease anxiety for waiting passengers, and additions to technology to keep passengers informed. He also mentioned GOAA's focus on internal customer service by rewarding and highlighting its employees in various ways.

Mr. Brown explained the future of GOAA's its upcoming capital improvement program, highlighting the North Terminal Projects, South Automated People Mover (APM) replacements and connections, and the South Terminal Projects with the addition of 16 new gates. Many of the changes and upgrades focus on technology and construction to make it immersive, entertaining,

comfortable, and safe. Mr. Brown closed his presentation by stating how grateful they are for the partnership with OPD, as the main staple of a world-class airport is safety and security.

Mayor Dyer commented that the airport and UCF are the two biggest public assets to our community. He mentioned that the USTA commented that its staff made positive statements about OIA to him on what a wonderful difference it is to work with Orlando vs. LaGuardia.

Commissioner Gray briefed the Council about how GOAA is cooperating with the City to integrate more public parks into the area. He thanked the team at GOAA for being such a great neighbor to the City.

Commissioner Stuart asked for clarification on services provided in the South Terminal. Mr. Brown replied that even though GOAA is at capacity, its goal is fiscal responsibility. GOAA developed a plan to integrate domestic and international services into the area that will best fit the space allotted. Commissioner Stuart asked about connection times between each of the terminals and the future of air travel. Mr. Brown replied to commuter times explaining that the connection times and parking upgrades are also a factor in the overall passenger experience. Commissioner Stuart thanked him and his team for running a great airport.

Commissioner Hill also thanked Mr. Brown and his team for the presentation and commitment to MWBE hiring.

Commissioner Sheehan noted her on-going concerns with gun violence. Because of recent events at the Ft. Lauderdale Airport, she is particularly concerned for the safety of our visitors. Commissioner Sheehan encouraged the Council to provide support for any legislative changes needed to ensure airport safety. She thanked Mayor Dyer for allowing her to have the opportunity to speak out on the issue. Mayor Dyer asked Mr. Brown to explain the levels and agencies governing regulation within the airport. Mr. Brown replied that checkpoints are with TSA, security is OPD, and federal inspections are Customs and Border Patrol. Mr. Brown is concerned about the expansion of the federal involvement especially considering the recent incident at Ft. Lauderdale.

Commissioner Ortiz asked how GOAA would be able to accommodate the transportation needs that may result from a current transportation corridor study he is working on in the Semoran corridor. Mr. Brown replied that they are continually studying the connectivity needs of transportation and future of SunRail, especially with increasing OIA employee population. As the airport continues to grow, the needs for access and transportation will grow with it.

There being no further discussion, the workshop was adjourned at 11:04 a.m.

Amy T. Iennaco  
Interim City Clerk