

Overview

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Inactive: No
Effective Date: 01/10/2017
Date of Last Change: 08/14/2015 10:17:46.583 AM
Job Profile Name: Venues Technology Sup Spec-Con
Job Code: XIM12
Include Job Code in Name: No
Job Profile Summary: NATURE OF WORK:

Performs professional, technical, and operational work administering specialized computer systems and applications for the Orlando Venues department. This position is responsible for supporting computer programs; testing and debugging; documentation and assisting personnel in the use of computer and software applications and equipment. Primary duties of this position are to assist in analyzing manual and automated systems; and designing, implementing, testing, administering and improving information systems applications and procedures. Additionally, this position trains and assists personnel in the use of computer applications and equipment. The incumbent in this position is required to work evenings, weekends and holidays. Work is performed under general supervision and performance is reviewed through observation, discussion and review of effectiveness of programs and client feedback.

MINIMUM QUALIFICATIONS:

Bachelor's degree in Computer Science, Information Systems, Business/Public Administration or related field and one (1) year application and system support and configuration experience; or an equivalent combination of education, training and experience. Must be available and willing to work a flexible schedule which may include evenings and weekends in support of venue events and other scheduled work. Must pass a drug test and a police background investigation that includes a polygraph.

ADDITIONAL REQUIREMENTS FOR PROMOTIONS: Last performance evaluation must have resulted in an overall meets standards rating or better with no goal rating of less than meets standards.

Job Description:
Job Title Default:
Restrict to Country:
Management Level: 8 Individual Contributor
Job Family: SEIU_Professional
Job Category:
Job Classification: 3J - Technicians: General Ees (EEO-4Job Categories-United States of America)
Work Shift Required: No
Public Job: Yes

Characteristics

Difficulty to Fill:
Critical Job: No

Compensation

Compensation Grade: S15
Compensation Grade Profile:
Impacted Eligibility Rules: