



CITY OF ORLANDO

MEMORANDUM

To: David Billingsley, Chief Procurement Officer

From: Rosa Akhtarkhavari, Chief Information Officer

Date: February 15, 2016

Subject: Bright House Metro Ethernet & Internet Access Contract Amendment

The Technology Management Department (TM) is requesting approval to amend the Bright House Metro Ethernet & Internet Access contract to support the provision of cameras and public WiFi at the recreation centers as well as increased network services to other city facilities. With these additional services, the estimated annual expenditure is \$540,000.

In March 2015, the Bright House contract was extended. The contract extension allowed for additional network speeds not previously offered. This allowed TM to right size the service to meet the demand at different facilities. At most facilities, the cost was reduced. However, the amendment also resulted in adding service to a number of facilities. Service was added to the recreation centers to support the camera project. The following departments all received upgraded connectivity: OPD, Fire, Venues, and Waste Water. The total cost of new and upgraded services is approximately \$121,000 annually.

The City has requested the provision of public WiFi at the recreation centers. Under the existing contract, Bright House is able to provide the service for \$120,720 annually. TM has reviewed this proposal and determined the proposal is less than total cost of ownership (TCO) for implementing and managing the services internally.

The requested amendment will address the services outline above as well as allow for new or upgraded network services required to support city operations.

Please contact Rosa Akhtarkhavari with any questions or concerns at 407-246-2124.