On August 29, 2011, City Council authorized the standardization of Motorola radio communications equipment and approved Phase II upgrade, establishing the City's current five (5) site, 22 channel, Motorola Astro 25 Digital Multi-Zone 800MHz radio system. The radio system consist of five (5) radio towers sites, and 115 channels containing computerized electronic equipment to support over four-thousand (4000) portable and mobile radios.

The maintenance and support contract will provide 24-hour service for the 800MHz radio system, as well as repairs, maintenance and support for mobile and portable radio equipment utilized in conjunction with the system. The annual cost for maintenance and support vary each year as new equipment is purchased and older equipment is removed from service. This year all of the new equipment previously purchased has come off of warranty and added to the new maintenance contract.

Motorola has a local maintenance facility here in Orlando with experienced technicians who understand the City's needs and offer years of expertise in both repair and maintenance of our equipment.

To ensure the integrity of the City's radio system and end user equipment, the aforementioned items should be maintained by Motorola. In view of all the aforementioned, it is requested that this Three Year Maintenance Agreement be executed with Motorola.

If you have any questions, please feel free to contact Radio Systems Administrator, Norm Poe, at 321-235-5314.