



# CITY OF ORLANDO

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## MEMORANDUM

TO: David Billingsley, CPSM, C.P.M., Chief Procurement Officer

FROM: Richard M. Howard, P.E., Public Works Director

DATE: June 1, 2016

SUBJECT: Good Source Staffing Services Contract

The Streets and Stormwater and the Solid Waste Divisions of the Public Works Department have an immediate need for three Utility Service Worker positions and six Maintenance Worker positions, as well as temporary workers from time to time. We would like to enter into a contract agreement with Good Source. It is anticipated that Good Source will supply workers to fill the nine vacant positions in the Streets and Stormwater Division and temporary positions in the Solid Waste Division on an as-needed bases.

The contract term will be six months and the anticipated budget is \$138,252.82 for the nine vacant positions.

Cc: Jim Hunt, P.E., Deputy Public Works Director/City Engineer  
Lisa Henry, P.E., Streets and Stormwater Division Manager

## **Background**

The State of Florida has the second highest number of unsheltered homeless people in the country, as reported in the 2013 Point in Time report compiled by The United States Department of Housing and Urban Development (“HUD”). Fifty-eight percent of the chronically homeless population in the country are unsheltered individuals, of which Florida has nine percent or 9,647 on its streets. The Orlando area has the largest unsheltered chronic homeless population in Florida of over 1,577. In conjunction with the Central Florida Continuum of Care, the Central Florida Commission on Homelessness and HUD, the City is committed to a “Housing First” approach and finds the creation of permanent supportive housing with wraparound services to be a key solution for the chronically homeless.

Many people experiencing homelessness want to work. With the right blend of supports, most can overcome their personal barriers to do so successfully. Successful employment interventions can promote not only personal development and healthier habits for individuals experiencing homelessness, but also broader societal goals, including helping to prevent and end homelessness. Employment is just one component of this broader undertaking, but it is a crucial one.

Those who are formerly, chronically homeless (experiencing long-term homelessness or experiencing multi-year episodes of homelessness with a debilitating physical or mental condition) and who are currently in permanent supportive housing, benefit greatly from access to employment when it is presented in a seamless and coordinated fashion. The integration of housing and support services with customized employment services will help those who are in permanent supportive housing to move more effectively towards self-sufficiency.

## **Eligibility**

Beyond the Recipient’s own criteria and referral process, the Recipient will also take client referrals from agencies that are providing case management services to those who are in permanent supportive housing (PSH), Homeless Service Network (HSN), and other agencies as identified by the City as being providers of PSH case management and partners in Housing First. The Recipient will evaluate the recommendations made by the referring agency and make final decisions on participant eligibility and selection. The expected outcome is that there would be a mixture of PSH clients included into the program, beyond the normal Good Source criteria of those who are homeless and imminently homeless.